

General Terms and Conditions for Participants of “Bosch ConnectedWorld 2026”

Date: January 13, 2026

These Terms and Conditions apply for the attendance of participants ("Participant") in the event "**Bosch ConnectedWorld 2026**", planned as an on-site only event taking place in Berlin (Germany) ("Event"), of the event organizer and host Robert Bosch GmbH, Robert-Bosch-Platz 1, 70839 Gerlingen-Schillerhöhe ("Bosch").

Bosch operates the Event for businesses only and does not accept consumers within the meaning of § 13 of the German Civil Code [BGB] as Participants. By confirming these General Terms and Conditions for Participants of "Bosch Connected World 2026", the Participant confirms that he/she does not act as a consumer.

1. Ticketing process; scope

1.1. Bosch has commissioned EMENDO Event + Congress GmbH & Co. KG (hereinafter "**EMENDO**") with the task of administrating and processing participant registration, ticket sales, and certain 1st level hotline support services. The sales contract for the ticket for participation in the Event is concluded solely between the respective Participant and EMENDO, when purchasing a ticket or registering for the Event on <https://www.bcw-tickets.com>. Therefore, in terms of order and payment of tickets for the Event, the respective terms and conditions of EMENDO shall apply, which are available at <https://www.bcw-tickets.com>.

1.2. The participation as such, including the event organization (e.g. location, program, video recording), is subject to these General Terms and Conditions for Participants of "Bosch ConnectedWorld 2026", which together with all Annexes referred to in these terms, form the entire agreement between Participant and Bosch for Participant's attendance in the Event (hereinafter "**Agreement**").

1.3. Conditions deviating from this Agreement must be in writing. Any terms and conditions of the Participant contrary to or supplementing this Agreement shall not be valid. This also applies if they are referred to in an order or any other documents of the Participant and Bosch does not expressly object to such reference.

2. Event program

2.1. The duration and content of the Event is specified in the Event program. Bosch will endeavor to ensure that the published Event program is correct at the time of the actual Event. Bosch reserves the right to alter the program before the Event in accordance with section 5.

3. Event access; Event rules

3.1. Access to the Event is only granted on presentation of a personalized valid ticket or other permit issued by EMENDO or Bosch.

3.2. The Participant will receive a badge at the admission counter, which must be worn visibly by the Participant at all times during the Event. Photo ID will be required for each Participant when collecting a badge on-site.

3.3. At the Event there will be an opportunity to exchange contact details with the Contribution Partners on a voluntary basis, instead of business cards, by scanning the badges with a corresponding scanning device by the respective Contribution Partner.

3.4. Participant agrees to abide by the venue rules and regulations of venue operator [Arena Berlin Betriebs GmbH](#) and [Tempodrom Betriebsgesellschaft mbH & Co. KG](#).

4. Permission for audiovisual recording and to use Materials

4.1. Participant acknowledges that he/she may be recorded, photographed or filmed during the Event by Bosch or its service providers, and consents to such material being used in promotion by Bosch also going beyond reporting of the current Event. Participant also consents to audio and audiovisual recordings being broadcast and published over a transmitter, the Internet, or other means. All rights to any images and recordings (hereinafter: "**Materials**") taken are retained by Bosch.

4.2. Participant is aware that the Material will be used for websites, and that this Material can technically be downloaded by any internet user. Bosch is not obliged to take legal action against third parties who misuse the Material. Participant hereby waives any claims against Bosch or affiliated companies of Bosch resulting from the unauthorized use of the Material by third parties.

4.3. Furthermore, other attendees of the Event may capture Participant's image or voice, in photo, video or streaming formats, which Bosch cannot control and for which Bosch disclaims all liability.

5. Reasonable changes to the Event

5.1. The Event is scheduled for the location, date and time specified in the Event program. Participant

acknowledges and agrees that Bosch reserves the right, in justified cases, considering all legitimate interests and where reasonable for Participant, to reschedule the location, date, time, as well as to change the content and/or duration of the Event and/or the opening hours. Bosch endeavors to notify Participant of any such changes as far in advance as possible. In the event of such a reasonable change in the location, date and/or time (duration, opening hours), the Agreement shall be deemed to have been concluded for the new period and/or venue; a right of withdrawal shall not arise from this. Claims for damages against Bosch, in particular reimbursement of expenses or lost profit, cannot be asserted from this. No such reasonable change will be deemed a cancellation by Bosch and therefore, if Participant wishes to cancel its attendance, the respective cancellation regulations according to the terms and conditions of EMENDO shall apply.

6. Force Majeure

6.1. If the Event cannot take place as planned due to force majeure or similar events, Bosch may whilst exercising reasonable discretion and consideration:

- a.) cancel the Event, or
- b.) reschedule it to a new date.

6.1.1. In case the Event has to be canceled according to sec. 6.1 a.) the ticket fee will be refunded to Participant via the ticket seller EMENDO.

6.1.2. In case the Event has to be rescheduled to a new date according to sec. 6.1 b.), the Agreement shall be deemed to have been concluded for the new date.

6.1.3. Except for the remaining obligations as set forth above, Bosch shall be released from its other obligations.

6.1.4. Third party costs incurred by the parties shall be borne by them. Claims for damages for non-performance, in particular damages due to lost profit, are excluded.

6.2. Force majeure or similar events shall mean all events beyond Bosch's control, i) which could not be averted with reasonable effort; ii) which could not have been foreseen even when exercising reasonable care; and iii) which make Bosch's obligations under the Agreement considerably more difficult or completely or partially impossible. A case of force majeure or a similar event shall be deemed to exist in particular in the event of natural disasters (e.g. earthquakes, exceptional weather conditions), war, terrorist attacks, epidemics, pandemics, strikes, legitimate lockouts, travel restrictions, operational or traffic disruptions and transport obstructions, official orders, bans/prohibitions, trade blockades, embargoes, shortages of raw materials, and lack of transport facilities for which Bosch is not responsible.

7. Limitation of liability of Bosch

7.1. Liability for paid event participation

7.1.1. Bosch shall be liable in accordance with the statutory provisions (i) in the event of intent and

gross negligence, (ii) in accordance with the provisions of the Product Liability Act (Produkthaftungsgesetz; ProdHaftG), (iii) at the scope of a guarantee assumed by Bosch, and (iv) in the event of violation of life, body, or health of a person.

7.1.2. Notwithstanding the provision in sec. 7.1.1, in cases of negligently caused property damage and financial loss, Bosch shall only be liable in the event of a breach of an essential contractual obligation. However, the amount shall be limited to the damage foreseeable and typical for the contract at the time the Agreement was concluded. Essential contractual obligations shall be such obligations the compliance with which characterizes the contract and that the Participant may rely on.

7.1.3. For liability under sec. 7.1.2, the parties agree – with due regard to the type and scope of services to be performed under this Agreement – to a liability cap of damages amounting to 100% of the ticket fee paid by Participant.

7.1.4. Liability shall be excluded in all other respects.

8. Data protection

8.1. Bosch respects Participant privacy. The protection of Participant's privacy throughout the course of processing personal data as well as the security of all business data is an important concern to Bosch.

8.2. Bosch involves EMENDO with the task to administrate and process Participant registration, sell tickets, store and host participants data, and offer hotline services. Bosch has chosen this service provider carefully and monitor EMENDO on a regular basis, especially regarding their diligent handling and protection of the data that they store.

9. General provisions

9.1. Bosch may involve further external service providers for provision of services.

9.2. Legally relevant statements and notices to be delivered to the other party after conclusion of the Agreement must be made in text form in order to be effective and must be sent for Bosch to bcw@bosch.com and for the Participant to the e-mail address provided by Participant in the registering process.

9.3. To the extent permissible by law, the exclusive place of jurisdiction shall be Stuttgart, Germany.

9.4. This Agreement is governed by the law of the Federal Republic of Germany. The applicability of the UN Sales Convention is expressly excluded.

9.5. Should a provision be or become invalid, this shall not affect the validity of the remaining provisions. In this case the invalid provision shall be replaced by an admissible agreement that most closely approximates the commercial aim of the original, invalid provision.

Robert Bosch GmbH